

## **Refunds**

All services are final sale. No refunds or credit will be issued.

## **Retention**

No refund on any service. If there is a retention issue let me know within two days of your appointment for a free fix. If you wait any longer your next appointment is a normal fill or full set.

## **Refills**

Must have 40% of lash extensions or more to book a refill. Anything less will be considered a full set. Anything after 3 weeks will be a Full set. I do NOT fill work from other lash artists. Removal and a full set will be required.

## **Deposit**

A **\$25 NON REFUNDABLE** deposit is required to book an appointment. This will go towards the total service(s) price. The remainder is due on the day of the appointment. Once the deposit is confirmed, your appointment will be accepted. This deposit can be moved to another date if you need to reschedule if proper notice is given.

**Venmo: Jana-Attia**

**Cash App: \$JanaAttia**

**PayPal/Zelle: jana\_aziz@outlook.com**

## **Cancellations**

Cancellations or reschedules must be made aware of 24hours prior to your appointment. If you are more than 15 minutes late, your appointment will be canceled, Deposit is not refunded nor used for another date.

**No guests** unless otherwise arranged in advance.